



Your GPs are:

PARTNERS:

- Dr Richard Gillings
- Dr Sarah Wigmore
- Dr Kate Rawling
- Dr Carrie Saunders
- Dr Jillian Drury

SALARIED GP's:

- Dr Helen McGeown
- Dr Jocelyn Stevens
- Dr Tom Cutts
- Dr Heather Cox
- Dr Emma Patch

PRACTICE BUSINESS MANAGER:

Cara Fynn

DEPUTY PRACTICE MANAGER:

Jo Curnow

You can find us on

Facebook

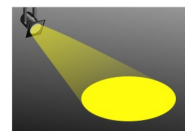


Staff Updates

As we move into the summer months we are delighted to welcome both Dr Emma Patch and Dr Helen Cox to our clinical team, as permanent members of staff! We are also very sorry to be saying goodbye to Louise Ellis, our Senior Pharmacist, who is moving on to a new role after many years with the practice. Many of our diabetes patients will know Louise well and I am sure you will join us in wishing her well for the future.



Spotlight on the Advanced Practitioner Role!



Advanced Practitioners (AP) are experienced registered clinicians who have masters level training in clinical assessment, anatomy and physiology which allows them to look after patients for a complete episode of care. AP's are able to prescribe medication, refer to other specialities and request specialist imaging and blood tests. AP's have longer appointment times than a GP which allows them more time to thoroughly investigate your medical problem and follow up where appropriate. Consulting with an AP will not replace a GP appointment and you will still be able to access a GP if you need to however; having an AP at the surgery allows patients who may not need to be seen by a GP the option of consulting with another clinician. This increases the number of available appointments and leads to a shorter waiting time!

Need help with the NHS App?





Contact the NHS App support team using the QR code below or by visiting: digital.nhs.uk/nhsapphelp

The team will be able to help you with all technical queries. It's normal to experience some technical difficulties with the NHS App if your GP surgery is changing clinical systems or merging with another practice. If you encounter any technical issues after these changes are complete, please contact the NHS App Team. You can also find more help and information, here: www.nhs.uk/nhs-app

Do more with the NHS App!

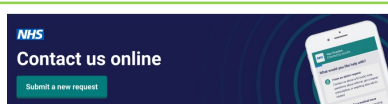




- Order repeat prescriptions
- Use NHS 111 online
- Find NHS services
- View your GP health record
- Book appointments
- Get reminders and messages

And much more...
Need help? Get support in the app or visit nhs.uk/helpmeapp

The NHS App provides a simple and secure way for our patients to access a range of NHS services on their smartphone or tablet without the need to call our busy patient navigation team!



In a recent survey, 55% of our staff reported experiencing harassment, bullying or abuse from patients, their relatives or other members of the public. Please remember to treat all of our staff members with respect. Remember that our patient navigation team are here to help you and book you in with the most appropriate clinician.

Surgery

Opening Times:

8.00am—6.30pm

Both telephone calls and face to face appointments are available

We also offer early morning and evening appointments. Please see website for details.



Please help our reception team by remembering test results can only be given out between **12 and 4pm daily**



Missed appointment (DNA) Statistics

During the months of March, April and May we had a total of **436 missed appointments**. These breakdown as:

- 83 GP/ANP appointments
- 276 Nursing team appointments
- 77 Other appointments (Physio, Mental Health Coach, Social Prescriber, etc)

Please help us if you are unable to make a previously booked appointment by using the text reminder or contacting the surgery to let us know as soon as possible so that we can offer the appointment to another patient.

Travel Vaccines

If you are planning on travelling you may need some vaccinations or medication. Priory Surgery do not provide a full travel clinic service however we do provide the agreed NHS vaccinations. The following vaccinations are commonly advised for many destinations and are available free on the NHS at the surgery:

- Tetanus, Diphtheria, Polio (combined vaccine)
- Hepatitis A
- Typhoid

Other vaccinations (eg Yellow Fever, Rabies, Hepatitis B) may be advised or required depending on your trip however these will need to be given and paid for at a private travel clinic. Malaria prophylaxis medication is not prescribable on the NHS and also will need to be paid for when necessary. Some clinics for this in Bristol are:

- NOMAD: Tel 01341 555 061 - www.nomadtravel.co.uk/travel-clinic/bristol-travel-clinic
- Bristol Travel Clinic - Bedminster Pharmacy: Tel 08007723575 - www.bristoltravelclinic.co.uk
- CityDoc - Redcliffe Pharmacy: Tel 0808 503 6817 - www.citydoc.org.uk/travel-services/travel-clinics/bristol/

Please read NHS travel advice www.nhs.uk/conditions/travel-vaccinations/ or www.fitfortravel.nhs.uk/destinations

Please check the recommended vaccinations for your destination on a vaccination website for example National Travel Health Network Centre <https://travelhealthpro.org.uk/> For further advice or non-NHS vaccines you will need to book an appointment with one of the private travel clinics for a consultation to complete a full risk assessment regarding private vaccines.



Contact Number: 0117 9493988

Email us at bnssg.priory.surgery@nhs.net or visit www.priorysurgerybristol.co.uk